



Commonly Asked Questions

How will I know you received my application?

You will receive acknowledgement of receipt of your resume/curriculum vitae portfolio when you submit via email.

Why was my application unsuccessful?

While it is not possible to give all applicants specific feedback regarding as to why a person was unsuccessful, the main reasons will be:

1. Their current skills and experience are not what we are seeking for the requirements of the role or the position.
2. When short listing a number of applicants, there were more suitable applicants for the role or the position.

If there are no open positions that are suitable for me, may I still submit a resume / curriculum vitae?

Yes. Your resume/curriculum vitae portfolio will be stored in our system and will be searchable by the department and position specified.

How long will my resume/curriculum vitae portfolio remain on file?

All resumes/curriculum vitae portfolios will remain in our databank for a one (1) year period. However, if you are interested in exploring job opportunities with Sparkling Hill Resort, it is advisable to keep your profile and contact information current and re-submit if there are any changes at the end of the one year period.

If I have already submitted a general application but am interested in a specific position, do I need to re-submit a new application?

Yes. Due to a large number of applications we receive, we will not be able to accommodate and file your application package in more than one department per submission. However, if you are interested in more than one position, it is to your advantage to re-submit an application. Please ensure that you tailor your application to the specific position and department that you are applying to (highlight areas of expertise, qualifications, supporting documentation etc). During your search, we encourage you to visit our "Careers" section on our website to check for updates and further information.